

#### From Reform to Innovation

- Retrenchment and rationalisation (2008; 2011-2014)
- Further consolidation and reform (2014-16)
- Commitment to public service innovation in the Programme for a Partnership Government (2016)
- OECD review 2017 recommendations include stronger governance structures and need for much greater emphasis on public service innovation
- Launched Our Public Service 2020 in December 2017 (following consultation process)
- OPS2020 governed by a Public Service Leadership Board





# The Innovation Imperative Why is the public service (globally and locally) looking to innovate?

#### **Public Service is looking** to respond to a **CHANGING WORLD...** Increasingly Competition/ complex race for talent problems Faster **Emerging** pace Technology of change Demographic Exponential pressures growth of data Declining Rising citizen trust Changing employee expectations expectations

... to respond a public service must INNOVATE...

"The public sector has to become more innovative if it is to tackle today's complex challenges and meet society's changing expectations"





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#### **Framework Our Public Service 2020 Governance and Accountability Delivering for** Innovating for our Public RESOURCES our Future OUTCOMES • Digital delivery Innovation Customer service Accessibility Communication • Efficiency & effectiveness **Appraisal and Evaluation**



#### **Our Public Service 2020**

- Emphasis on innovation and collaborative working
- Evaluation and data (Reform Evaluation Unit)
- Public Service Leadership Board (PSLB) and Public Service Management Group (PSMG) drawn from across all 6 Sectors
- Action Teams comprised of experts from 6
  Sectors







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### 6 Action Teams – drawn from all six sectors Over 70 people collaborating

Department of Health
HSE
Department of Defence
Department of Defence
Defence Forces
Local Authorities
LGMA
Civil Service HR
Department of Business,
Enterprise & Innovation
Department of Children
and Youth affairs
Department of Housing,
Planning & Local
Government

One Learning Department of Justice and

**Department of Education Equality** 

and Skills

HEA

Court Service

Education Sector

Teaching Council

An Garda Síochána

Court Service

Probation Service

Enterprise Ireland

OGCIO ACESA
Department of the IHREC
Taoiseach PAS
DPER







### **Innovation Team Established**

• Team of six seconded from across the sectors of the Public Service





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#### Where is Ireland's Public Service? Where do we want to be?





25+ Public service organisations 21





c1,100 Staff survey

9 Focus groups

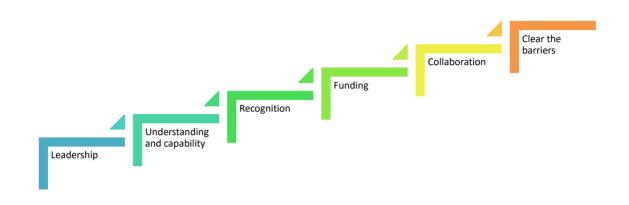
Å (ലു)) 15 14 One-to-one interviews Lab participants

Work of the EC's Structural Reform Support Service and DPER

		Maturity level				
		Novice	Developing	Traction	Mature	Expert
Leadership	$\bigcirc$					
Strategy	The state of the s	0				
Governance			0			
Capabilities	(a)	0			0	
Resources	$\uparrow$		0		0	
				Current innovation	n maturity 2023 De	sirable maturity



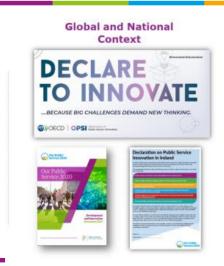
## **Enablers of Public Service Innovation**





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## **Innovation Declaration**







### **Innovation Network**





Inaugural meeting of the Innovation Network – 30 September, Tangent, TCD



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## **Innovation Fund Launched**

- Funding from 10k to 100k available
- Total fund of 500k
- 136 applications for a total of **nearly €7m** received
- 18 projects funded

Sector	Sum Awarded
Justice	40,000
Civil Service	20,000
Collaboration	70,000
Education	35,000
HSE	90,000
Defence	50,000
Local Government	135,500
Public Body	10,000
State Agency	50,000
Total	500,500





## **Innovation Development**

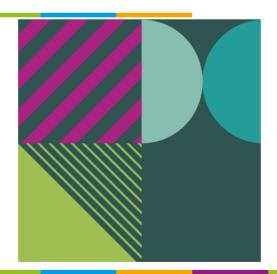
- Essentials of Innovation 2 day training programme – to be run on 5 occasions
- Further L&D opportunities including executive innovation training will commence in Q1 & Q2 2020.





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## **Innovation Week 9-13 December**





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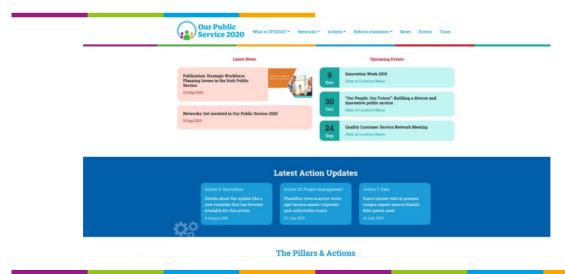
## **Innovation Studio...coming soon...**





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## **New Website**









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## **Upcoming events & dates for your diaries....**

- 'Our People, Our Future' *Building a diverse and innovative Public Service* – 30<sup>th</sup> October, Printworks, Dublin Castle
- Innovation Week 9<sup>th</sup> to 13<sup>th</sup> December -Innovation Conference – Tues 10<sup>th</sup>
- Encourage organisations to arrange their own innovation events during the week of the 9<sup>th</sup> December



## Thank you for your attention!

Visit our Website at <a href="WWW.OPS2020.gov.ie">WWW.OPS2020.gov.ie</a>

Reform and Delivery Office

Department of Public Expenditure & Reform

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